



For our office in **Pforzheim** we are looking for a

DEVELOPER FOR IT-SUPPORT (M/W/D)






YOUR RESPONSIBILITIES




- IT support for national and international customers
- Maintenance and ensuring the functionality of the IT applications for our customers
- Close cooperation with the development team
- Analysis, diagnosis and identification of the cause of reported problems and their resolution
- Ticket processing and monitoring
- Ensure response and resolution times
- Support in German or English language

YOUR PROFILE

- Degree in computer science or alternative computer science education
- You have at least 2 years of professional experience in Support of complex software solutions and the associated customer contact
- You have good knowledge of Java, Java Script and SQL and in products like Oracle, Tomcat and Linux
- Ideally you have already gained practical experience in handling of ticket systems such as Jira
- Good written and spoken knowledge of the English language
- Knowledge of the media industry would be an advantage
- Communicative skills as well as a friendly and service-oriented appearance
- Willingness to perform and high motivation

WHAT DO WE OFFER?

-  Flexible working times
-  Goodies
-  Health Management

-  Collegiality & Loyalty
-  Flat hierarchies
-  Agile dynamic environment

HAVE WE AROUSED YOUR INTEREST?

Then we look forward to receive your application, which you should send to the following address:

recruiting@apollon.de